

LAUNCESTON

AIRPORT

CACG Meeting Minutes

2 June 2025

MEETING MINUTES		
Attendees	Chair Launceston Airport Tourism Tasmania City of Launceston NMC RFDS Rep State Growth Air Services Community Representatives	James McKee Ilya Brucksch Lesley Aitken Geoff Duggan Steve Pickering Caitlin Pappalardo Steve Farquer Angie Hart Des Jennings Patrick Stanton (Project Manager) Arun Kendall Tim McLean Jacinta Sinclair Peter Neilson Tim Scott
Apologies	MVC APAL RFDS TCCI	Jonathan Harmey Gigi Yuen Simon Froude Michael Bailey

ACTIONS	Northern Midlands Council to invite NTDC Project Manager, Jade Kay to present to CACG in future
Geoff Duggan Launceston Airport Update	- Record numbers last financial year. Return to growth above and beyond what FY 24 was for 26 and beyond. Passenger numbers are strong. - Currently in the middle of a three-year strategy period. Three-year corporate strategy periods, several key deliverables over the last 6 to 9 months. - Steve and his team are working closely with the State Government with the Aviation Attraction Fund. - We'll deliver a \$16m capital spend across this financial year with similar spend, if not more ,in the next two financial years. - Significant work being done within the Common User Departure Lounge and the amenities, as we continue planning around the arrivals hall expansion and then two significant projects within the precinct. - Major upgrades across our IT systems, particularly around cyber, but also improving the Wi-Fi experience for customers which will come online over the next three months. - Continue to work with Northern Midlands Council through the Northern Tasmania Development Corporation and their appointed project manager around what a logistics precinct might look like within this area, whether it be within the airport precinct or across the road. - Shane who has been CEO at Launceston Airport for four years now will be leaving us in mid-September as he has taken up a role as CEO at Queenstown Airport, New Zealand. Shane has done a fantastic job at this airport.
Ilya Brucksch Property & Development Update	- Key projects to touch on as we're entering a phase of delivery this calendar year. - The departure hall is a combination of a number of projects including: The Launceston Store upgrade, the Wilderness Café to Liv Eat, Hudsons to Kanamaluka and Boags Bar to Gatty's Bar. - Upgrading seating to accommodate families, groups and those travelling individually. Additionally adding charging stations, carpeted areas and the old screening point will be fitted out creating a quieter zone. - All amenities will be completely rebuilt.

	• Outside the terminal there are a number of projects including: ◦ Tas Fire Development which is close to sign the agreement for lease which will then trigger a design phase for that building and construction post design. ◦ Upgrades to the aging slabs on taxiways, apron areas will also be the focus for the next two years. ◦ Carpark upgrade to cater for the growth in the carparking business area
Airport Operations & Security Update	• Most recent school holiday period being Anzac Day and Easter which coupled into one quite a schedule peak in the afternoons where we saw up to 7 aircraft within an hour and a half. • Operations focusing on compliance and training where required. • AEP (Aerodrome Emergency Plan) – exercise once every two years. We have to do a field exercise which included this year up to 100 people.
Steven Pickering, Ilya Brucksch, Lesley Aitken Commercial, Customer & Government Update	• Virgin Airlines is now transitioned across to self check-in with Sita. Qantas & Jetstar will be looking to transition later this month. • 12 months ago the State Government announced the Aviation Attraction Fund and we're working actively with the respective airlines on both new opportunities and how to build out the seasonal patterns in a contested industry • A significant increase in movements of freight which is positive and once the new Taxi way is open another key piece of infrastructure that will continue to evolve and grow. • Working with NTDC who are working on behalf of councils in regards to the opportunity for an intermodal hub in the vicinity of Launceston Airport. • Launch of 'Make a Connection' program with the intent of consistent customer service across all airport. • Relaunch of our volunteer program during National Volunteer week. • Last October soft launched our Traveller sentiment program, which is a survey asking people how we are doing. It has now been added to the terminal with QR codes and feedback provides us a baseline and

	insights for improvement to the customer experience.
Caitlin Pappalardo Environmental Update	• 13 reported incidents since December 2024. Two of which were notifiable to the AEO. • Our waste is maintaining a diversion rate of 30.5 tonnes per month diverted from landfill since December 24. • PFAS remediation at the former firefighting training ground commenced in January and it's progressing along as scheduled. It's due to be successfully completed by June 30. • The Department of Infrastructure, Transport and Regional Development and Air Services Australia and APAL have all come together and have agreed to manage PFAS effectively moving forward. • All required monitoring has been completed last week on site for financial year 2025.
Airservices Update	• General Aviation is down, scheduled and non-scheduled is stable across the recent period. • General Aviation is more driven by good weather and economic forces eg. Avgas prices. • Fire jets over summer were up and down a fair bit. • In terms of complaints there are two individual people getting in touch quite a lot, one of Longford the other of Kings Meadows. • In terms of the Longford resident being known to us and with the complaint – it is flight arrivals going over and around. He has been getting in touch frequently for over a year now. x5 in December '24, x5 January '25, x6 in March '25 and x5 April '25. • The Kings Meadows resident was a new one and was concerned mainly with the helicopters doing some air work.
Other Delegates Updates	Chair – James McKee • A focus on the issue of routes to Flinders & Kind Islands. The challenge in terms of Sharp's continued service, so looking at stuff relating to whether there's a need for regulated passenger transport. RFDS Update: • Expansion of Ambulance Tas accommodation to incorporate x5 overnight sleeping suites. • RFDS will soon operate x2 aircraft and a helicopter as part of the emergency services operation • RFDS & Tas Ambulance will occupy the same location • Both Hangar 90 and Hanger 85 will be redeveloped with Hangar 90 being the priority • Budget of \$20m with the new building area being about 2800 Sqm. • Completion date being October currently. With stage 3 going to tender in August and a completion date of October 2026.

	Northern Midlands Council Update: • Selective tenders out for the NTDC project, Jade Kay is the project manager engaging with airport and stakeholders. City of Launceston: • City of Launceston progressing a new 10 year strategic plan, include enabling 4,300 new homes by 2035 and revitalizing the city centre through the work with City Heart project. • Finalising a new event framework which is being shaped by regional work on northern events and festivals. • Looking at a new visitation framework to replace the previous tourism plan which will set out priorities around attracting and managing visitors. • Draft Kanamaluka/Tamar Forestry Master Plan sets out a bold vision for creating a more connected foreshore to bring forward culture, nature and community. Community Member updates: • Nil
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